



2016 Annual Report

*Marshalltown Police Department
Chief Michael W. Tupper*



*22 N Center Street, Marshalltown, IA 50158
www.ci.marshalltown.ia.us*

Index

The seal of the Marshalltown Police Department is a shield-shaped emblem. It features a red border with the words "MARSHALLTOWN" at the top and "POLICE" at the bottom in white capital letters. The center of the seal depicts a white silhouette of a city skyline with a prominent building, set against a background of blue stars and red stripes, reminiscent of the American flag.

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MISSION STATEMENT

The Marshalltown Police Department in partnership with the community will work to enhance public safety to reduce the fear and incident of crime and to serve the citizens of Marshalltown with respect and dignity and to do so with honor and integrity.

VISION STATEMENT

- A culturally diversified department of sufficient strength to be responsive to the needs of the community incorporating community policing concepts and functioning in a proactive rather than a reactive manner.
- A department whose employees are happy with their jobs working in a community that is safe and secure due to a positive police influence.
- A department with adequate equipment to perform their duties.
- A department committed to crime prevention.
- A department whose employees treat everyone with dignity and respect.
- A department not only professionally trained but a model for professionalism.



Chief's Message

Dear Citizens of Marshalltown,

We are pleased to present the 2016 Annual Report, which details the activities and accomplishments of the Marshalltown Police Department. I hope this report thoroughly explains the efforts the police department makes to deliver quality and professional police services in Marshalltown. Calendar year 2017 is already flying by and shaping up to be a very busy year. We have worked a large portion of 2017 short staffed and have lacked a code enforcement officer for the year.

The Marshalltown Police Department serves a community of approximately 27,500 residents. The department consists of an authorized strength of forty-three sworn police officers and seventeen civilian employees. The department is supported in our duties by a group of citizen volunteers and a growing reserve police unit.

The planning of a new police-fire building kept us busy in 2016 and 2017 thus far. This is an exciting project for our community. We look forward to seeing significant construction progress beginning in late 2017 and continuing throughout 2018.

The Marshalltown Police Department is responsible for the preservation of human life, public peace, protection of the rights of persons and property, prevention of crime, and the enforcement of all state and local laws within the boundaries of the City of Marshalltown. The department works closely with a variety of law enforcement entities at the federal, state and local level to ensure the Marshalltown community receives highly competent and professional law enforcement services. The police department also operates an emergency communications and 911 answering point for all public safety services in Marshall County.

In 2016, the Marshalltown Police Department responded to over 26,000 calls for service and filed over 4,600 police and traffic reports. In 2016, the police department made over 2,300 arrests, issued just over 1,800 traffic citations and made over 4,300 traffic stops. The Marshall County E911 Center answered over 15,000 911 telephone calls and over 64,000 non-emergency telephone calls in 2016. These are significant workloads for a community our size.

Marshalltown continues to be a safe community in which to live, work and raise a family. We continue to emphasize community policing initiatives and community partnerships to combat crime in our community. The community problems we routinely face require strong partnerships between the police department, community members and community organizations. As members of the Marshalltown community, we all have a shared obligation for the policing of our community. The members of the police department embrace the daily opportunities we have to serve the public and address community concerns. The members of the Marshalltown Police Department also enjoy tremendous public support. Community outreach efforts in 2016 utilized programs such as an active partnership with Marshall County Crime Stoppers, a very successful citizen police academy and our Coffee with a Cop program have continued to enhance positive community relationships between the police and community members throughout Marshalltown. We remained committed to community policing values. We will continue our community policing efforts in 2017.

Chief's Message



The majority of contacts law enforcement have with the public happen during emergencies or emotional situations. Those situations are not always the most effective times for relationship building with the community, and some community members may feel that officers are unapproachable on the street. Programs like Coffee with a Cop break down barriers and allow for a relaxed, one-on-one interaction. We will continue to use this program and similar efforts to maintain open lines of communication and build relationships with the citizens we serve.

In 2016, we implemented a body worn camera program. Thanks to overwhelming community support, the police department was able to purchase over 20 body worn cameras towards the end of 2016. By the end of 2017, every Marshalltown police officer will have a body worn camera.

The men and women working in the police department continue to embrace the philosophy and goals of the Marshalltown City Council. We deliver service to our community with pride and professionalism, recognizing we are always ambassadors of the city. Despite resource challenges and ever changing technology needs, we understand our objective remains to serve the residents and guests of our community in a superior manner. Average is not acceptable and we recognize this high standard of professionalism is an expectation of our customers. We are privileged to deliver law enforcement services for the City of Marshalltown.

I am very proud of the Marshalltown Police Department and the great group of employees serving our community. I have asked our staff members to serve the community with *Passion & Compassion*. We will continue to work with our community to solve problems, and provide public safety services, which make Marshalltown proud. Marshalltown is an outstanding community and the employees of the Marshalltown Police Department will collaborate with the community throughout the coming year to make Marshalltown the best that it can be.

Best Regards,

A handwritten signature in black ink, appearing to read "Michael W. Tupper", written over a horizontal line.

Michael W. Tupper, Chief of Police





ADMINISTRATION

Michael W. Tupper, Chief of Police

Alicia Hunter, Administrative Assistant

OPERATIONS DIVISION

DAY A

Lt Rick Bellile

Sgt Melinda Ruopp

Of. Rick Stamp

Of. Vern Jefferson

Of. Juan Tejada

Of. Stephanie Lampe

Of. Wyatt Shelangoski

DAY B

Lt Ronald Ohrt

Sgt. Rick Lang

Of. David Powell

Of. Ryan Dehl

Of. Kraig Lageschulte

Of. Dawn Blahnik

Of. Anthony Accola

NIGHT A

Lt Tricia Thein

Sgt. Thomas Watson

Of. Casee Veren

Of. Eric Siemens

Of. Jerad Hoyt

Of. Justin Allen

Of. Stephen Sheets

Of. Logan Wolf

NIGHT B

Lt Kiel Stevenson

Sgt. Todd Tuttle

Of. David Danielson

Of. Ramon Maxey

Of. Andrew Cole

Of. Dane Bowermaster

Of. Paul Heitman

RESERVE UNIT

Lt. Aaron Polley

Of. Chris Mayer

Sgt. Todd Frye

Of. Cale Puls

Of. Jerrod Leffler



SPECIAL SERVICES DIVISION

Michael Hanken, Captain

Randy Kessler, Detective

Rod Whitmore, School Resource Officer

Brian Siegert, Detective

Cortney Watson, Crime Scene Technician

Sadie Weekley, Detective

Community Outreach Officer

Mid-Iowa Drug Task Force Detective

Code Enforcement Officer

ADMINISTRATIVE SERVICES DIVISION

Christopher Jones, Captain

RECORDS DIVISION

Anne Davis, Records Supervisor

Rhonda Allen, Records Clerk

Sarah Lewis, Records
Clerk/Parking

MARSHALL COUNTY COMMUNICATION CENTER

Teresa Lang, Supervisor

Stacy Roads, Lead Operator

Angie Duffy, Operator

Jessica Airey, Operator

Haley Nichols, Operator

Tiffany Eibs, Operator

Tamra Bowman, Operator

Cassandra Andrade, Operator

Allie Erickson, Operator

Caitlin Nemechek, Operator

Daniel McCready, Operator

Shannon Wegner, Operator

Vacancy, Operator

Personnel

EMPLOYEE OF THE YEAR

Alicia Hunter, Administrative Assistant



NEW EMPLOYEES

Jacob Fogt, Officer

Shannon Wegner, Dispatcher

RETIREMENTS

Kathy Kroeger, Dispatcher
Over 34 years of service

Ryan Goecke, Lieutenant
Over 29 years of service

EMPLOYEE MILESTONES

Brian Batterson, Captain	25 yrs of service
Rick Lang, Sergeant	25 yrs of service
Stacy Roads, Lead Operator	20 yrs of service
David Powell, Officer	20 yrs of service
Chad Hillers, Officer	10 yrs of service
Kraig Lageschulte, Officer	10 yrs of service
Casee Veren, Officer	10 yrs of service
Allie Erickson, Dispatcher	5 yrs of service
Dan McCready, Dispatcher	5 yrs of service
Rhonda Allen, Records Clerk	5 yrs of service
Jerad Hoyt, Officer	5 yrs of service



CAPTAIN MICHAEL HANKEN

INVESTIGATIONS

The men and women who make up the staff of the Special Services Division are dedicated professionals who are committed to providing support and specialized services to not only the department, but the community and our partners in public service. The Special Services Division of the Marshalltown Police Department is composed of the following segments: Criminal Investigation, Crime Scene/Property-Evidence Management, Code Enforcement and School Resource.

The personnel of the Special Services Division were also recognized for their dedication and expertise by the department and outside organizations as well. Several of them sit on state boards as well as instruct officers at the Iowa Law Enforcement Academy and the Iowa Association for Identification.

During 2016 the division handled 480 cases ranging from nuisance complaints to felony cases of sexual assault, theft and robbery.

2016 was another busy year for the investigator assigned to the Mid-Iowa Drug Task Force. MIDTF investigated 44 narcotic cases in Marshalltown.

Two major high profile cases were investigated with our Federal Law Enforcement partners with the FBI and DEA. These two separate investigations resulted in multiple arrests in Marshalltown and around the state that led to the take down of these drug organizations that were responsible for the trafficking of hundreds of pounds of methamphetamine in the Central Iowa area.

Domestic/Sexual Assault Investigator Cases

Domestic Related Assault/Abuse	135
Violation No Contact Order	78
Sexual Assault	61
Violation of Sex Offender Registry	11
Total Cases	285

The Mid-Iowa Drug Task Force also maintains a Prescription Drug Drop Off Box in the lobby of the police department. During 2016 a total of 292 pounds of prescription drugs were turned in and dropped off by the residents allowing for the safe disposal of these substances.

MPD SEIZURES	2012	2013	2014	2015	2016
Cocaine	4 grams	5.6 grams	20 grams	2 grams	2 grams
Methamphetamine	75.5 grams	77 grams	159 grams	881 grams	192 grams
Marijuana	296 grams	352 grams	1081 grams	443 grams	679 grams
Prescription	215 pills	195 pills	318 pills	611 pills	435 pills

(Stats do not contain MIDTF Seizures)



Special Services

SIGNIFICANT CASES



Embezzlement Investigation 01/03/16

On January 3, 2016 the Marshalltown Police Department was contacted by the CEO of the Marshalltown Regional Partnership in regards to suspicious and possible fraudulent credit card expenditures by the Director of the Marshalltown Convention and Visitors Bureau, Shannon Espenscheid. After reviewing the financial data provided by the CVB, detectives initiated an investigation into the allegations.

On January 28, 2016 Shannon Espenscheid of Marshalltown was arrested and charged with Theft 1st Degree a Class C Felony and On-Going Criminal Conduct a Class B Felony. On June 7, 2016 Espenscheid plead guilty in Marshall County District Court to Theft 1st Degree and received Probation by the Court.

Embezzlement Investigation 05/20/16

On May 20, 2016 the Marshalltown Police Department began an investigation into the theft of money from a local attorney's office. Gail Boliver of the Boliver Law Firm reported that an independent audit of the firm's accounts over the last year showed that monies had been embezzled by an employee.

On May 26, 2016 the suspect identified as Evelia Robles-Mendoza, 40 yrs old of Marshalltown, voluntarily came in with her attorney to meet with the investigating detective. After being interviewed, Robles-Mendoza was arrested and charged with Theft 1st Degree a Class C Felony. This case is set for trial in 2017.



Embezzlement Investigation 08/09/16

On August 9, 2016 the Marshalltown Police Department began an investigation into the embezzlement of money from SATUCI. After meeting with SATUCI administration and receiving a full accounting of the loss the investigation continued with a suspect being identified and arrest warrants obtained.

Amy Trainer (Howell), 36 yrs old, of 1872 Park Ave, Des Moines Iowa and a former Finance Coordinator for SATCUI was arrested by Des Moines Police on November 9, 2016. Trainer was taken into custody and transported to the Polk Co. Jail and later transferred to the Marshall County Jail. Howell was charged with the following offenses: 1 count Theft 1st Degree a Class C Felony, 1 count Ongoing Criminal Conduct a Class B Felony, 14 counts Forgery a Class D Felony. This case is also still pending trial in Marshall County District Court.

Successful Convictions

2016 saw the successful conviction of Angel Manuel Victor-Garcia of Marshalltown, who was sentenced on August 16, 2016 to 35 years in prison for kidnapping and sexual assault of a juvenile that occurred in 2015.

In another investigation, Steven Thomas Marson of Marshalltown, was sentenced on March 22, 2016 to 40 years in prison for his part in a burglary investigation also occurring in 2015.

Special Services

CODE ENFORCEMENT

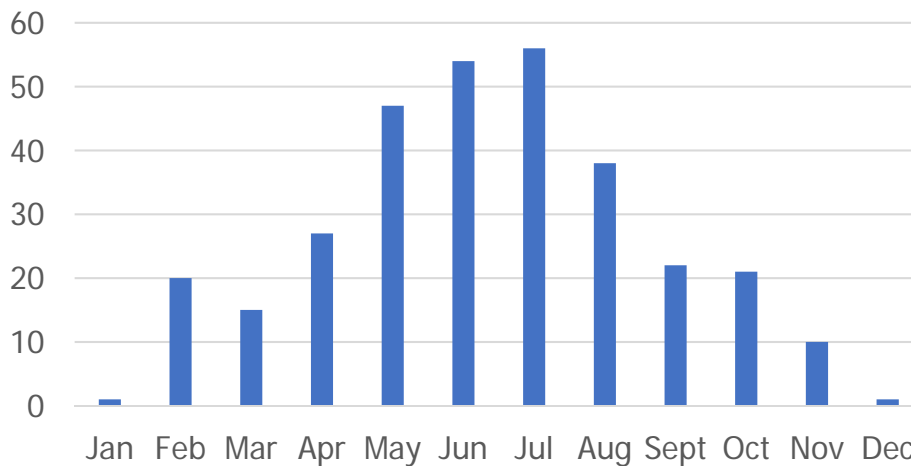
Code Enforcement-Nuisance Abatement continued to be busy throughout the 2016 year with the highest volume of call coming in from April through August with again the biggest complaint being that of Excessive Grass & Weeds, followed by complaints of Miscellaneous Junk & Trash.

As always it is the goal of the Code Enforcement Officer to work with community members to obtain voluntary compliance in resolving these quality of life issues.

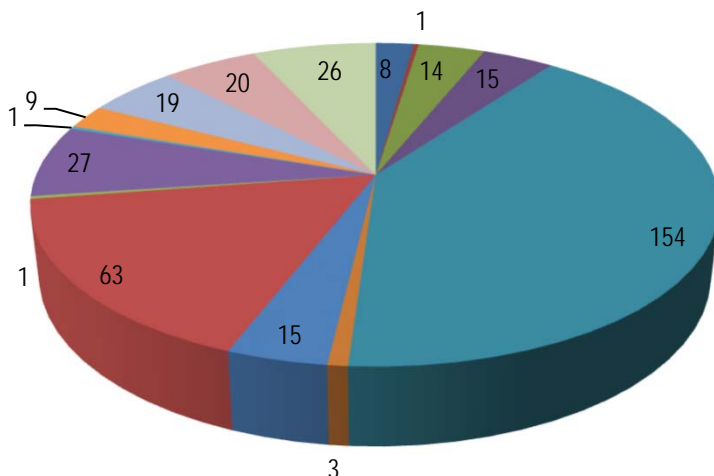
The Dangerous & Dilapidated Housing project saw the identification and removal of the first 5 of 10 houses identified as meeting the criteria for this project. Construct of Marshalltown was awarded the contract to demolish these 5 properties.



Nuisance Cases



Nuisances by Type



- Brush, Branches, Leaves
- Damaged Trees or Bushes on Property
- Excessive Grass, Trees, Bushes and Vegetation
- Excessive Grass & Weeds without Structure
- Excessive Growth of Weeds and Grass
- Graffiti
- Miscellaneous Junk
- Miscellaneous Junk & Trash
- Parking in Residential Yards
- Property Maintenance-Basic Standards
- Recreational Equipment Usage
- Snow and Ice-Property Owner To Remove
- Trash Not In Cans
- Trees, Bushes or Hedges Trimming
- Unlicensed or Inoperable Vehicle

Special Services

SCHOOL RESOURCE OFFICER



The School Resource Officer is assigned to the Marshalltown High school but they assist the other schools in the district from time to time with incidents requiring police intervention. 2016 was the last year for Officer Kraig Lageschulte as SRO. Officer Rod Whitmore assumed the duties of SRO for the FY 16-17 school year.

2016 SRO MHS CONTACTS			
Total Arrests	7	Diversions	5
Family Contacts	50	Security Checks	100
Presentation Hours	21	Problem Solving Contacts	135
Mental Health Interventions	10	Extra Curricular Activities	15
Misc Student Interactions	90		

COMMENDATION

Special recognition and honors were presented to Detective Brian Siegert at the Marshalltown City Council meeting on October 12, 2016. Detective Siegert was recognized and awarded the Outstanding Crime Fighter Award this year for his work on a kidnapping and sexual assault investigation which occurred in 2015.

Certificates of Commendation were also presented to Detectives Kessler, Siegert, Weekley and CST Watson for their hard work and dedicated service in solving several very high profile, cases during 2014-2015.



Administrative Services



CAPTAIN CHRISTOPHER JONES

The Administrative Service Division is comprised of a team of dedicated professionals who provide essential support for the everyday operation of the department. The major components of the division include agency training, the records section, Marshalltown Police Citizen Volunteer program, grants, internal affairs and the Marshall County Communication Center.

The division's training responsibility encompasses managing and providing training to all department employees. The department has a group of well-trained instructors who teach a variety of topics to department employees to maintain, update and expand employees' knowledge and skills. Iowa Administrative Law requires that all certified peace officers receive annual firearms training, maintain a current certification in CPR, to include AED and foreign body airway obstruction for all age groups, and receive a minimum of 12 hours of general law enforcement training each year, along with 4 hours of mental health training every four years.

Each spring, the department holds a Citizen Police Academy, which is designed to familiarize participants with department operations. Many academy graduates go on to become members of the Marshalltown Police Citizen Volunteers. In 2016, the Citizen Academy was made up of 29 community members from varied backgrounds. During the ten-week program the participants learned about several programs and divisions such as the K-9 Unit, precision driving, weapons, crime scene processing & evidence, traffic stops, building searches and much more. Class instruction consists of lecture, hands-on, or question and answer sessions about department operations.



During 2016, the department continued to utilize grant funds to enhance our effectiveness and efficiency. The department received \$10,312 from the Department of Justice for the purchase of police body-worn cameras. In addition to the grant funding provided by the Department of Justice, our agency also receives funding to offset the salaries of our Mid-Iowa Drug Task Force Detective, our Domestic Violence Detective and a School Resource Officer assigned full-time to the Marshalltown High School. The Office of Justice programs continues its long history of providing our agency, as well as agencies across the country, with funding for bulletproof vests.



The Marshall County Communications Center maintains thirteen full time positions including eleven operators, one lead operator and one supervisor. Dispatcher Kathy Kroeger retired after serving over thirty-four years in our communications center. Kathy was honored by the Morning Optimist Club of Marshalltown as the recipient of the 2016 Ron Galloway Respect for Law Award. Ron Galloway was a long-time member of the Optimist Club and a former captain with the Marshalltown Police Department.

Administrative Services



TRAINING REPORT

The Training Sergeant is responsible for managing and providing training to all department employees. The department has a group of well-trained instructors who teach a variety of topics to department employees to maintain, update and expand employee's knowledge and skills.

In 2016 employees participated in 2,897 hours of in-house, local and outside training. In addition, four new officers graduated from ILEA with nearly 2,000 hours of training. We continued online training through Police One Academy, that provides monthly customized training that meets current agency needs. Additionally all employees completed required OSHA training.

MPD Hosted Training

- Diversity
- Overcoming Size Differences for Female Enforcers
- USPCA PD1 Certifications

Departmental Training

- Firearms/Patrol Rifle
- TASER
- Defensive Tactics
- Mandatory Reporting

Outside Agency Training (Employee)

- FBI Instructor Development
- ALICE Instructor
- High Threat CQB
- Latent Print & Evident Processing
- Armed Suspect Recognition & Firearms Seizure
- Youth Mental Health
- Front Desk Safety & Security
- Narcotic Detection Trials
- Advance Digital Photography
- Group Crisis Intervention
- Amber Alert
- Aggressive Replacement
- Non-Stranger Sex Assault Investigation
- School Resource Officer
- Firearms Instructor
- Communication Center Field Training
- DT SPEAR System
- Field Search Computer Forensics
- Financial Investigations
- Glock Armor
- Blue Courage
- Interview & Interrogation
- Field Training Officer
- Tactical Medicine Instructor
- Force on Force
- Ballistic Shield

NW UNIVERSITY SCHOOL OF POLICE STAFF & COMMAND



In 2016 the Marshalltown Police Department congratulated Captain Christopher Jones and Lieutenant Tricia Thein on their graduation from the prestigious Northwestern University School of Police Staff and Command. Captain Jones received the additional honor of being selected as the class president of class #388. Lieutenant Thein was honored as the class treasurer. Nineteen senior law enforcement leaders from all over Iowa participated in this intensive ten-week program that prepares law enforcement leaders for senior positions by uniquely combining academic principles with practical applications.

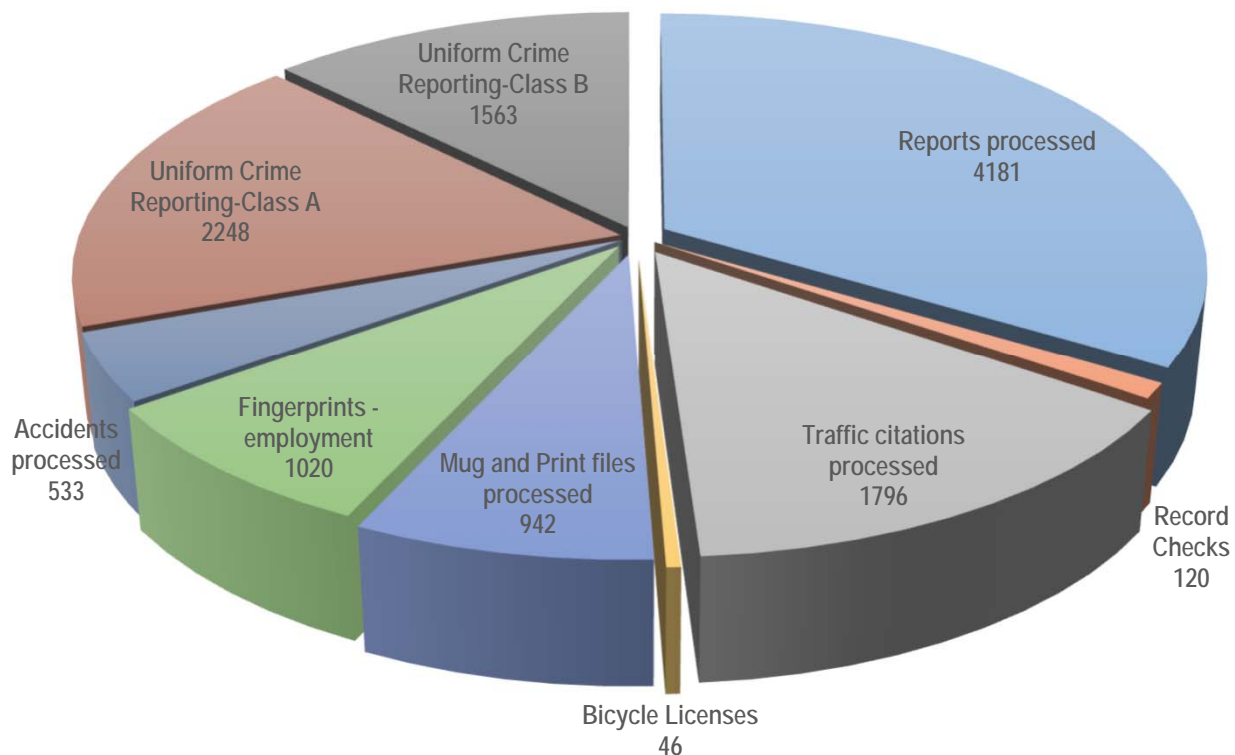
Administrative Services



PUBLIC RECORDS

The records section serves as the official repository for all criminal records and documents of the department. The records section is responsible for data entry, maintaining all police reports, arrest records and statistics. This section is also the point of contact for citizens and other agencies requesting records under Iowa's open records laws. Records personnel provide quality customer service to all citizens and visitors seeking information or assistance.

2016 Records Services



Parking Statistics

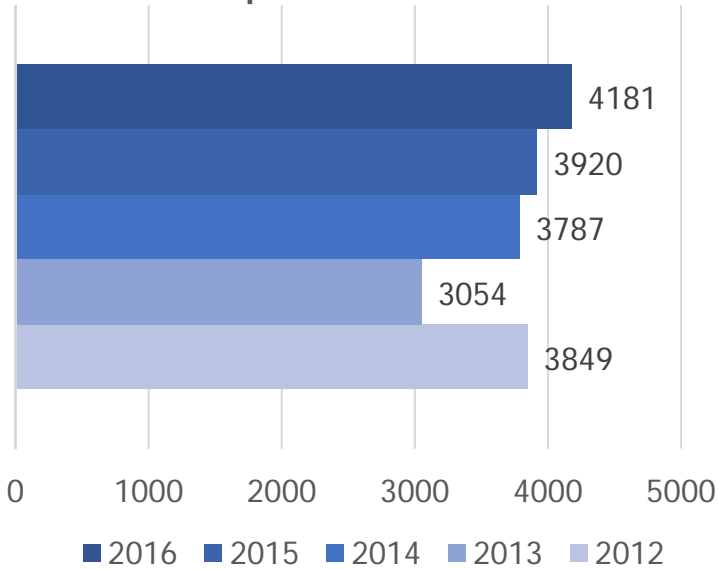
Police Officers	1038 citations
Enforcement Officer	1737 citations
Scoff (5+ unpaid parking tickets)	3 tows
48 hr Overtime	14 tows
Snow Ordinance	0 tows



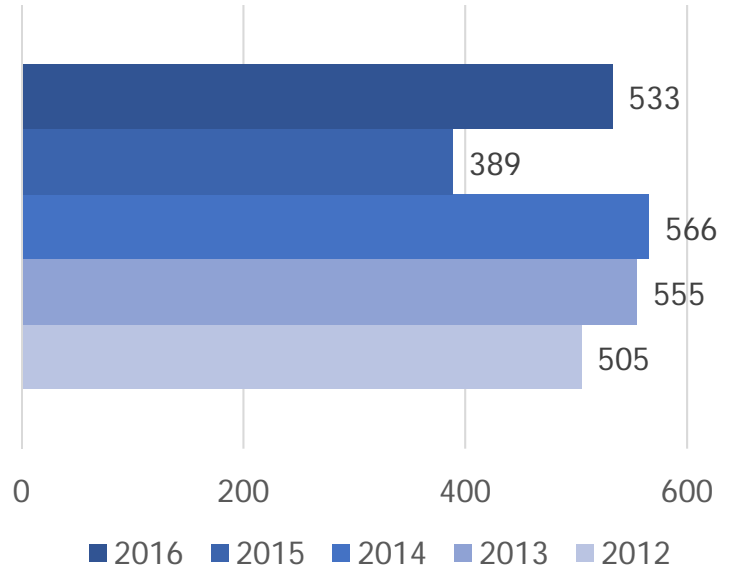
Administrative Services

PUBLIC RECORDS

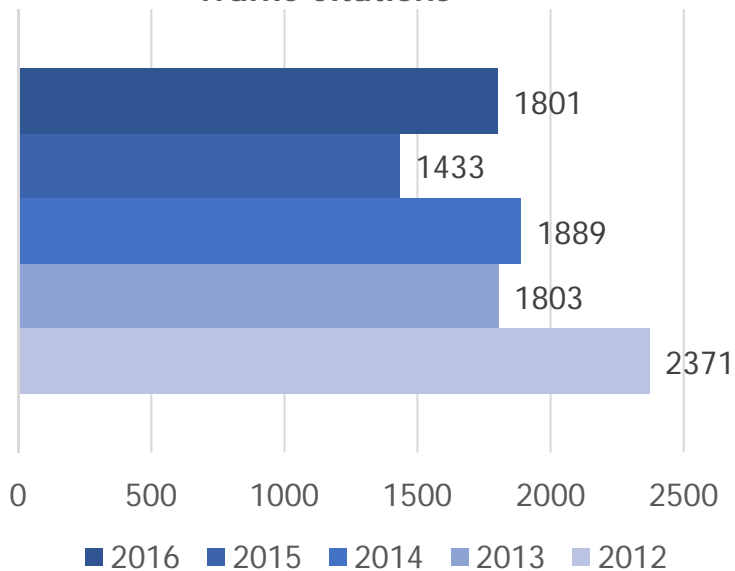
Reports Processed



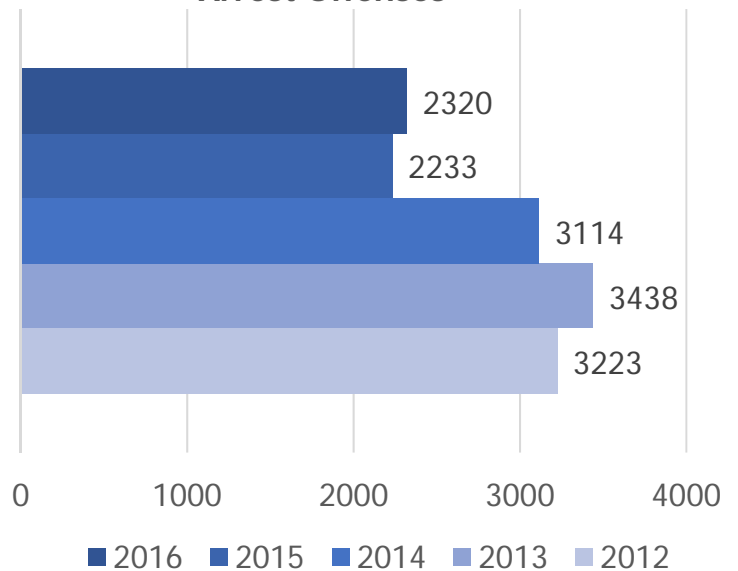
Traffic Crashes



Traffic Citations



Arrest Offenses



Administrative Services

POLICE CITIZEN VOLUNTEERS

The Marshalltown Police Citizen Volunteer program began in 2010 and has consistently maintained an average of 40 members who work various non-enforcement assignments within the department. MPCV's work in the Operations Division, Special Services Division and Administrative Services Division. In 2016, volunteers graciously gave over 666 hours of their time, knowledge, talent, and services to the department in excess of \$15,600. The MPCV program creates valuable ties between the citizens of Marshalltown and their police department. Below are some of the tasks and events the MPCV's assisted with.



Administrative Services:

- Citizen's Academy BBQ
- New officer testing
- Arresting Hunger Food Drive
- West Marshall Info Hunt
- Healthy Family Fair
- Healthy Kids Day
- Facility tours
- Property disposition
- C.A.R.T. Training
- K9 Fundraising
- Records data entry
- Monthly volunteer & reserve time entry



**MARSHALLTOWN
POLICE
CITIZEN
VOLUNTEER**

Field Services:

- Setup of command trailer
- Oktoberfest car show
- Oktoberfest runs & parade
- Maintenance of 66 squad car
- Police Citizen Academy Training
- 4th of July Activities
- Bike Path Monitoring

MARSHALL COUNTY CRIME STOPPERS



On September 1, 2015 the MPD joined forces with the newly established Marshall County Crime Stoppers Program to launch a telephone, text and online service to solicit anonymous crime tips from the general public. In 2016, the Marshall County Crime Stoppers solicited over 163 tips regarding potential criminal activity ranging from Theft, Warranted Persons, Drug Information and incidents of Child Welfare and \$1,250 in rewards were issued.

Due to the programs overwhelmingly positive community reception Marshall County Crime Stoppers quickly gained the full support of all area law enforcement agencies and has been an extremely valuable tool for the Marshalltown Police Department in obtaining timely information on a variety of public safety concerns. More information on the program is available on their website at www.marshallcountycs.com.

Administrative Services



- The 2015-2016 Governor's Traffic Safety Bureau Program was a success in reaching its goals and educating the motoring public through 178 hours of overtime enforcement & education.
- The seat belt average was 90% usage.
- Two new in-car cameras and two radars were purchased and installed through this grant.

CONTACT	GTSB	DEPT TOTAL
Impaired Driving	41	362
Occupant Restraint	79	171
Moving/Speed	404	1871

We had multiple joint agency projects working with the Marshall County Sheriff's Office, Iowa State Patrol, and Union Pacific Railroad. These joint projects included 2 seat belt events, 2 speed enforcement projects along 18th Ave and 2 railroad projects. We teamed with Union Pacific Railroad twice for stop arm and crossing violations. We would set one or two officers on a train and several others in cars. This was a great public education and enforcement event. We also did a multi-agency car seat safety event. We participated in all 5 enforcement waves (Thanksgiving, St. Patrick's Day, Memorial Day, July 4th, and Labor Day).

The Marshalltown Police Department will again partner with GTSB in 2016-2017 with another traffic safety grant to provide education and enforcement to help keep our roads and highways safe.



CHILD SAFETY SEAT PROGRAM

Community members continue to utilize the department Child Safety Seat Program. In 2016, 71 child seat inspections were completed & 31 new seats were installed. A child seat safety event was held at Fareway where 38 seats were inspected and 14 new seats were installed.

All of the car seats were purchased through donations given by Al Hoop in memory of his wife, Donna Hoop, who advocated for child safety.

Administrative Services

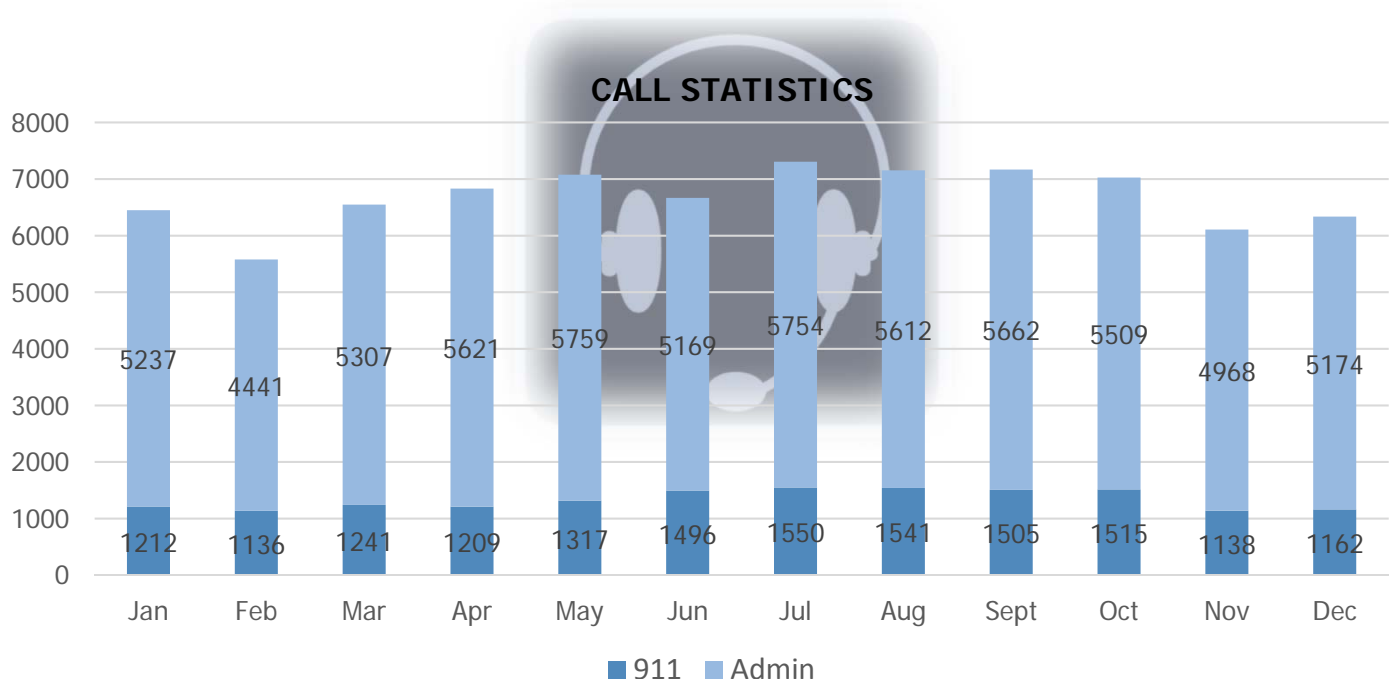


MARSHALL COUNTY COMMUNICATION CENTER

The Marshalltown/Marshall County E911 Communications Center is committed to serving as the critical link between the citizens of our county and responding public safety agencies. We strive to efficiently collect and disseminate the information needed to protect life, property and the environment, thereby making our county a safer place in which to live, work and visit. Our primary goal is to dispatch the appropriate police, fire, ambulance, and rescue services with the least possible delay. We strive to provide consistent quality service with a constant regard to the safety of the public and the agencies we serve.

The E911 Communications Center located at the Marshalltown Police Department is the primary dispatch center for all of Marshall County dispatching for 12 volunteer fire departments, 12 first responder (medical) units, the Marshalltown PD, State Center PD, Melbourne PD, Rhodes PD and the Marshall County Sheriff's Office.

In addition to processing thousands of 911 and administrative calls each year the Communications Center maintains all active warrants and protective orders in our county. Currently active are 1,300 arrest warrants and 1,009 orders of protection. Last year alone the center processed 1,491 new warrants and over 376 new protection orders. In addition to these responsibilities we communicate on over 14 radio talk groups to 30 emergency response agencies in our county alone.



Administrative Services



SWAT - SPECIAL WEAPONS AND TACTICS



The Marshalltown Police Department and Marshall County Sheriff's Office combine resources to form a SWAT team that covers all of Marshall County. The SWAT team is currently comprised of 11 members who receive a minimum of 12 hours of training per month on dealing with high-risk operations.

The SWAT team consists of officers with specialized training and experience along with certified instructors in a variety of law enforcement topics including Firearms, Active Shooter Response for Law Enforcement, ALiCE (Active Shooter Response for Civilians), Defensive Tactics, Less Lethal, Ballistic Shield Operation and Combat Medical Aid.

In 2016, the department hosted a weeklong tactical training for area law enforcement. Members of the SWAT team were able to attend this training and become certified instructors in ballistic shield operations. The team members also participated in scenario based training dealing with use of force and dealing with combative suspects. Two members also recently became Combat Medical Instructors. The skills they learned will help train all officers on first aid and self aid during high-risk operations.

Members of the SWAT team are responsible for providing training to other officers on the department and also providing training and services to the community. This year the SWAT team was responsible for providing ALiCE training to all staff at the Marshalltown Community School District along with members of private schools, churches and businesses in the community. Another service provided by the team is security analysis and safety plan review for area churches and businesses.

The SWAT team is trained to handle a variety of high risk and complex situations. During 2016, the team was utilized 15 times for search warrant execution, arrest warrant service, surveillance operations and resolution of barricaded suspects. Working in conjunction with department negotiators, the SWAT team successfully completed each operation peacefully. The arrests from these operations included Robbery 1st, Carrying Weapons, Possession of a Firearm by a Felon, Possession of Methamphetamine with Intent to Deliver, Voluntary Absence (Escape from Custody), Burglary, Willful Injury, Stalking, Violation of a No-Contact Order and Child Endangerment.

Operations Division

CAPTAIN BRIAN BATTERSON

The Operations Division, commanded by Captain Brian Batterson, is responsible for providing quality police service to the citizens of Marshalltown on a continuous basis. The Operations Division primary responsibility is to protect life and property through a timely response to calls for service, preventative patrol, crime prevention, investigation of crimes and vehicular crashes, traffic direction and control, and apprehension of offenders. In addition to providing these services, officers work to strengthen relations between the community and their police department, which allows the public an opportunity to have a say in how their community is policed. Prevention of crime, apprehending criminals and serving our community, not much has changed since 1939.

"The prevention of crime and the arrest and prosecution of criminals being the most important duties of an officer, their best efforts shall be constantly directed to accomplish that end intelligently and efficiently.

The officer shall minutely inspect every part of their posts as often as possible, and by their vigilance and activity render it difficult for anyone to commit a crime there-on."

Rules and Regulations, Department of Police, City of Marshalltown, Iowa

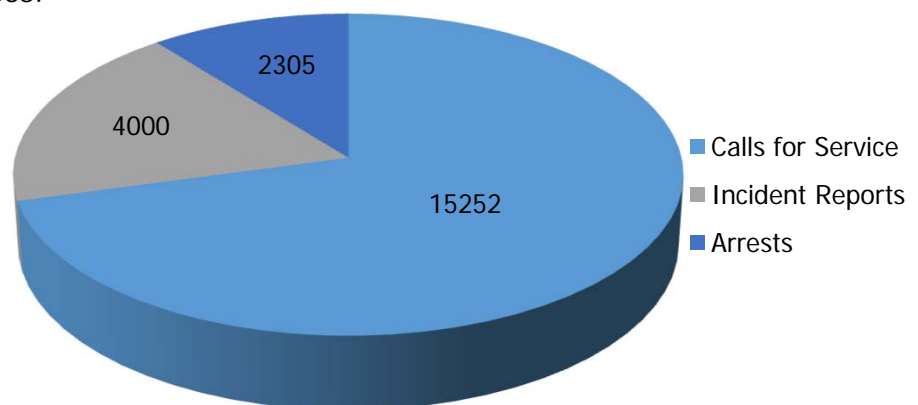
Mayor: A.C. Conaway, Police Committee: E. N. Peak, Chairman, August 11, 1939

The Operations Division is organized into two patrol shifts of 7:00 am-7:00 pm and 7:00 pm-7:00 am, which are staffed by four teams (Day A, Day B, Night A and Night B). Each team is commanded by a Lieutenant who reports directly to the Operations Captain. Currently the division is staffed with 31 sworn officers, two police K-9's, six reserve police officers and operates a fleet of 12 patrol vehicles.

The city is divided into three patrol areas for the purpose of equally distributing police resources around the city. This increases public safety and police service in a number of ways to include better patrol officer allocation, faster response times, and increased police visibility. The organization and deployment of the division ensures around the clock complete police service regardless of time or location.

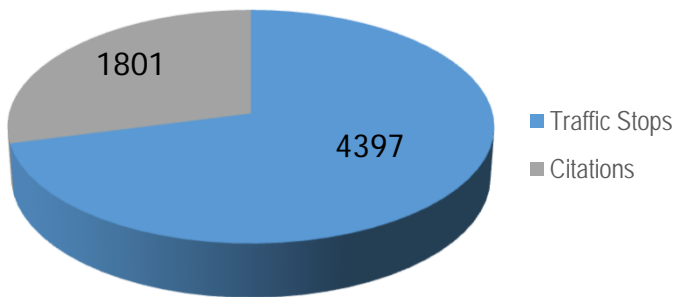
Officers assigned to patrol must be skilled in a wide variety of tasks, such as mediating family disturbances, providing first aid, maintaining order, enforcing traffic laws, arresting law violators, and investigating many types of criminal offenses.

During 2016, the Operations Division responded to 15,252 public-initiated calls for service, which required the presence of a police officer to investigate a complaint. Those calls for service resulted in over 4,000 incident reports and 2,305 arrests.

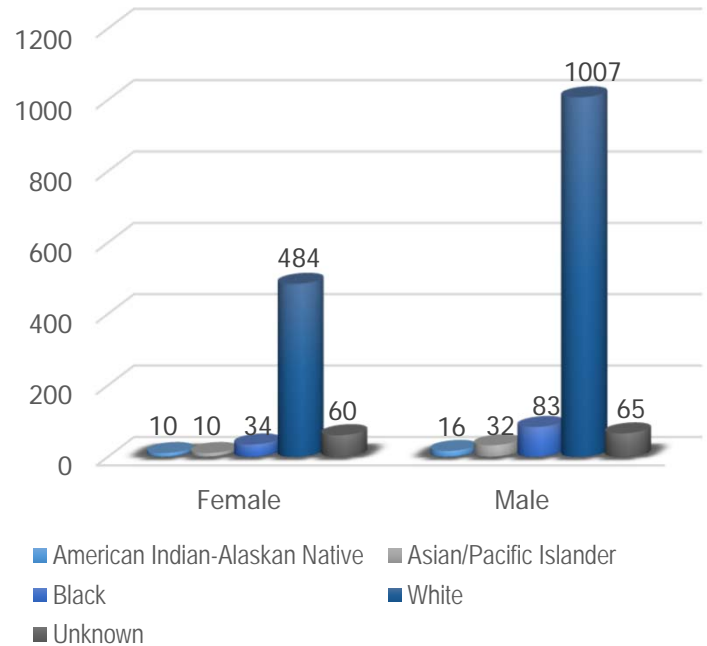


Operations Division **STATISTICS**

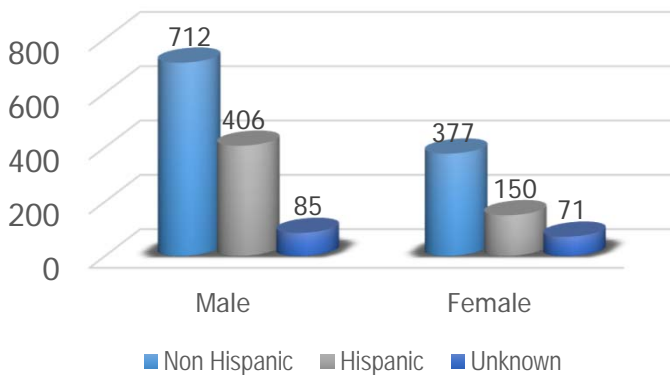
In an effort to educate the motoring public and make our roadways safer, the Operations Division completed 4397 traffic stops in 2016 resulting in 1801 traffic citations.



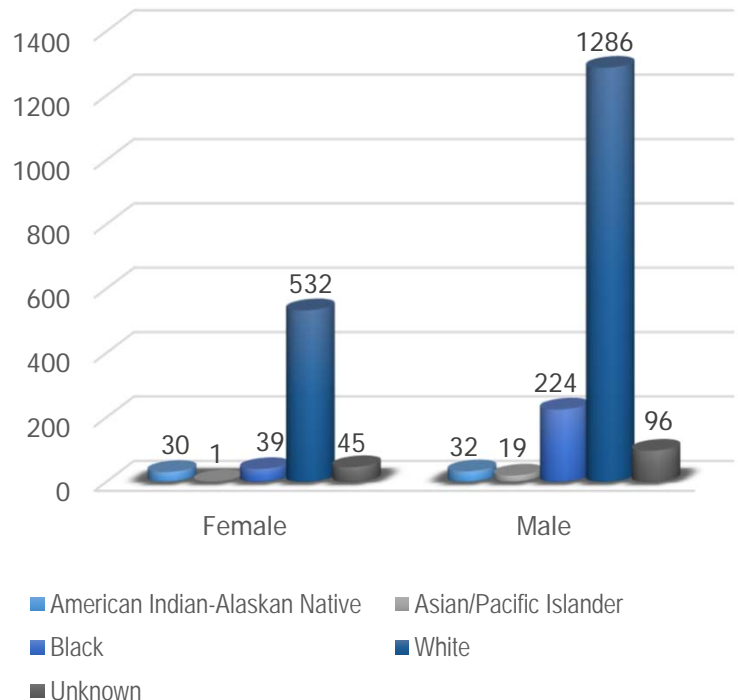
Citations by Race



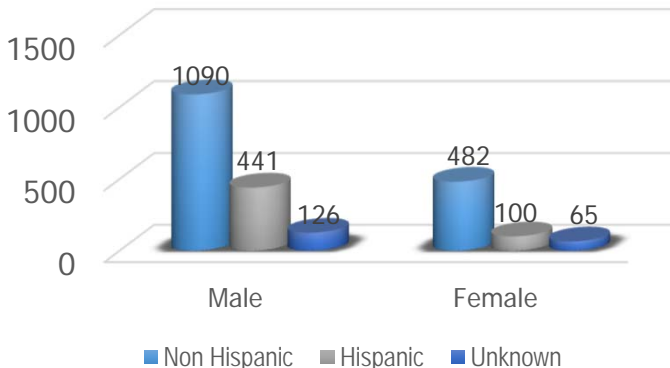
Citations by Ethnicity



Arrest by Race



Arrests by Ethnicity





Operations Division

2016 CALLS FOR SERVICE – 26,757

911 Hang Up	95	Follow-up	2792	Sex Crimes	39
Accidents	802	Forgery	2	Sex Offender Registry	4
Alarms	434	Found Property	115	Stalking	6
Alcohol Incidents	89	Fraud	147	Standby	165
Animal Complaint	649	Harassment	368	Suspicious Activity	788
Assault	226	Identity Theft	39	Theft	942
Assist Other Agency	268	Information Report	26	Threat	37
Bar Check	268	IVH Check	639	Tow	11
Bicycle Licenses	90	Juvenile Delinquency	44	Traffic	949
Building Check	3803	Medical Call	16	Traffic OWI	100
Burglary	228	Mental Illness	71	Traffic Stop	4397
Civil Issue	192	Missing Person	191	Transport	25
Death Investigation	4	Noise Complaint	284	Trespass	205
Disorderly Conduct	72	Officer Initiated	1012	Vandalism	381
Disturbance	979	Parking	710	Vehicle Inspection	12
Disturb-Loud Music	161	Public Contact	1516	Violation Court Order	83
Domestic	346	Robbery	3	Wanted Person	661
Drug Related	140	School Traffic	171	Weapons	76
Fire Related	7	Search Warrant	12	Welfare Check	670

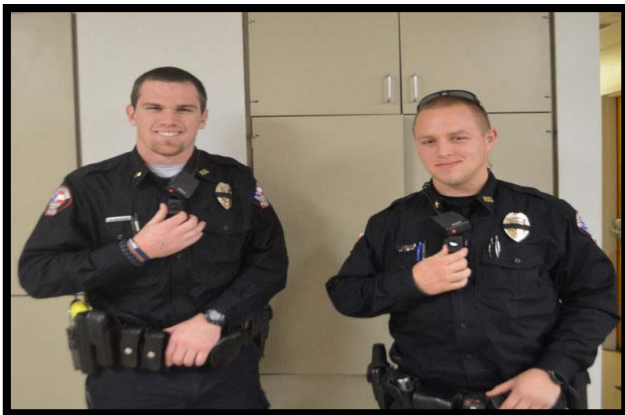
Operations Division

USE OF FORCE

Circumstances do arise when officers need to use force to effectively bring an incident under control while protecting the lives of the officer or another. Use of force levels vary from verbal direction, physical re-direction, empty hand control, intermediate weapons to lethal force.

	2012	2013	2014	2015	2016
Use of Force Incidents	64	65	69	60	76
TASER Deploy	11	17	12	11	16
Assault on Officer	11	25	15	7	14

BODY CAMERA PROJECT



In 2016, we implemented a body worn camera program. Thanks to overwhelming community support, the police department was able to purchase over 20 body worn cameras towards the end of 2016. By the end of 2017, every Marshalltown police officer will have a body worn camera.

MARSHALLTOWN POLICE RESERVES

The department started 2016 with three certified Reserve Officers. Two additional officers became State certified during the calendar year with one additional officer finalizing training requirements.

This year the Marshalltown Police Department Reserve Police Officer program contributed 523 hours of work to the community at no cost. The Reserve Officers worked 20 community events as well as providing patrol functions while riding with a certified officer. The Reserve Officer program has been an integral, and vitally important, part of the Marshalltown Police Department for decades and we hope to continue the program for many more years to come.



Operations Division

DAY SHIFT A – LT. RICK BELLILE

The year 2016 saw many changes in the Operations Division as we adjusted to 12-hour shifts. Day A saw a lot of personnel changes with the retirement of two lieutenants and several new officers in training. We also had several new officers come to the shift after their FTO training was complete.

Day A is tasked with many responsibilities to include vehicle maintenance, vehicle procurement, case management, K-9 training, Advanced Accident Investigation, Bicycle Patrol, SWAT and FTO Training. Most of the officers have some kind of task specifically assigned to them and/or are trained as an instructor in a specialty to assist the rest of the officers.

The Field Training Officer (FTO) program has been busy all year. Four officers completed the three and a half month training. We also certified two veteran officers as instructors bringing us to six certified FTO's in the department. Each one brings a unique type of training to the new officer, enhancing our program.

Officers on Days A stayed busy throughout the year responding to calls, conducting traffic enforcement, warrant checks/arrests and many other duties at the department. Officers also participated in many community activities on behalf of the department to include reading at schools, Shop with a Cop, Coffee with a Cop, Big Brothers/Big Sisters fundraiser, and many other speaking events at area schools and businesses.

The department was able to partner with the YMCA/YWCA to hold our Kids Safety Camp. 2016 saw 95 participants from all area schools grades 2nd-4th. It was a fun filled day of safety in the areas of water, fire, railroad and farm. In addition

The kids were able to experience a K9 demonstration, see the life flight helicopter land and have a magic show.



Shift training was conducted several times throughout the year on topics such as DRE and SFST refresher. All the officers on our shift became Lidar certified and completed Lidar speed enforcement on Highway 30 several times during the year. These contacts help educate the public to slow down on the highway. Officers attended several other schools and training sessions to include Field Training Officer, Interview & Interrogation, Blue Courage, Overcoming Size Differences for Female Enforcers, Latent Print & Evidence Processing, and FBI Instructor Development.

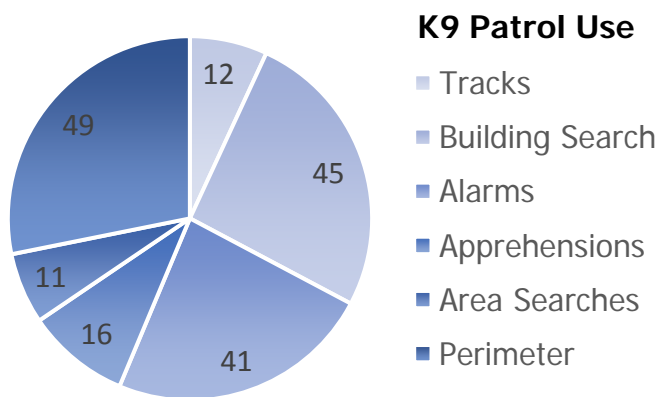
With the changes in the schedule, hours, and personnel, 2016 was a very successful year for Day A shift. Whether taking the basic calls for service or handling high stress and dangerous incidents, the team works hard to complete the mission we all have at the Marshalltown Police Department to maintain a safe and secure city for the residents of Marshalltown, and to serve the people with respect and dignity.

Operations Division

K9 UNIT

The MPD K9 Unit consists of two dual purpose K9's for patrol and narcotics. K9 Raji, is handled by Lt. Kiel Stevenson and K9 Jordy, is handled by Sgt Thomas Watson. Both dogs were acquired from the St. Paul Police Department K9 Training Center. They are both German Shepherd, Belgium Malinois crosses.

Both dogs are trained in patrol skills, which includes everything from obedience to evidence recovery, tracking and handler protection.



They are also both trained in narcotic detection, with the ability to locate and alert to illegal narcotics ranging from marijuana to methamphetamines to cocaine and heroin. For the year 2016, the two K9 units completed 48 total narcotic searches, resulting in the seizure of over 2,000 grams of Ice/Meth, nearly 88 grams of marijuana and over a dozen seizures of drug related paraphernalia.

Sgt. Melinda Ruopp continues to supervise our K9 program, which remains one of the best in the state. Sgt. Ruopp attended two K9 national conferences where she assisted in training and judging, in addition to being on the national board. In 2016 the Region 21 PD1 trials were hosted in Marshalltown with 52 dogs and handlers in attendance.

Both our dogs achieved certifications through the United States Police Canine Association in Patrol work, Narcotic Detection and Tracking. Both dogs have received awards during these certification events. In addition, the unit logged over 685 hours of training in 2016 to maintain their high level of skill.



Detection (grams)	2013	2014	2015	2016
ICE/Meth	9,338	113	200	2,001
Marijuana	271	2714	200	88
Paraphernalia	26	43	12	13
Money	\$85,310	\$3,475	\$0	\$107,508

Operations Division

DAY SHIFT B – LT. RONALD OHRT

The year 2016 was a time of transition for Day Shift B. Law enforcement experience ranged from seven through thirty-one years of service. Additional individual tasked responsibilities for the shift included vehicle maintenance, scheduling, case management, verbal judo instruction, defensive tactics instruction, ALICE Training, bicycle patrol, Crisis Negotiation, and SWAT.

Calls for service along with additionally tasked responsibilities continued to dictate the daily workload for the shift. Calls for service involving people experiencing mental health emergencies continued to occupy an increasing amount of officer's time. Unrestrained animals also occupied officer's time during the warmer months. As time allowed, officers continued contacts with school officials, staff, and students to educate and cultivate relationships in the neighborhoods.

Beyond responding to calls for service and daily activities expected of law enforcement, officers developed individualized goals to work on during the year in the expectation of improving service to our community. Officer ambitions included enhancing community safety through increased communication with outside agencies and increased attempts at serving outstanding arrest warrants. Officers increased individual effectiveness through additional training done during normally scheduled workdays. Training topics through the year included room clearing, handcuffing, and use of force scenarios; on-duty officers provided training at no further expense to the city. Officers began developing a peer support team to assist officers with the aftermath of responding to traumatic events.

To increase community involvement and exchange of ideas, officers continued to organize and participate in Coffee with a Cop, where citizens

meet with officers at different locations in the community and talk about topics community members want to discuss.

The Marshalltown Police Department has enjoyed a great relationship with its community members and this year officers observed gregarious support from the community. Numerous times throughout the year, people called the police department or stopped an officer to express their thanks.



Classrooms of students and home-schooled youth sent copious amounts of cards and expressions of thanks to the department. Scouting groups, various youth organizations, and individuals stopped by the police department to drop off treats, words of encouragement, or say thank you. It is impossible to single out all the specific individuals and groups who offered their overwhelming support, but gestures of encouragement were noticed and very much appreciated.

Together, with our community, Day Shift B remains devoted to making Marshalltown a safe community. We are committed to serving our community with respect and dignity and doing so with honor and integrity.



Operations Division

NIGHT SHIFT A – LT. TRICIA THEIN

In August 2016 Lt Thein was assigned to the Night Shift A after Lt. Ryan Goecke retired after 30 years of service. Nights A was an easy transition, as it is a fine representation of solid professional law enforcement officers. There is a combined total of almost 60 years of experience on this team. Nights A has expertise represented on its shift in the areas of strategic communications instructor, crisis hostage negotiator (2), police K9 handler, SWAT team member (2), DRE (drug recognition expert), child safety seat inspector, ARIDE instructor, and tactical medical provider. These specialties are additional talents added to the superb community policing skills exhibited by this team.

There were many cases that left a mark on the shift in 2016. January 26, 2016, an officer took a report of a stolen vehicle. It was located crashed with a male leaving the scene with two handguns unknown to the officers. He was subsequently charged with control of a firearm as a felon, reckless use of a firearm, motor vehicle theft, driving under suspension, and OWI 2nd offense.

January 31, 2016, Officers responded to the report of an armed robbery at Jiffy Mart. Quick response and accurate reported direction of travel led to a traffic stop and the arrest of a male charged with possession of a controlled substance 3rd or subsequent offense, possession of drug paraphernalia, and robbery 1st degree.

May 26, 2016 Officers responded to a call to assist an elderly woman with the common problem of a raccoon in the closet. Officers utilized the agency's catch poles and after some very comical interactions with the raccoon were able to secure it and remove it from the residence-much to the reporting party's satisfaction.

June 19, 2016 Officers were advised via crime stoppers of an underage drinking party. Upon investigation, contact with over 30 persons in the residence yielded a large amount of alcohol, and many persons under age. Citations were given to juveniles under age and those of drinking age for providing alcohol to minors and social host violations.

July 5, 2016 Officers made contact with a subject in a vehicle in a store lot that had been reportedly driving recklessly. Upon making contact, the male driver was discovered to have a suspended license and tried to run from the scene with drugs in hand. The Mid Iowa Drug Task Force was contacted reference the parties involved and a search warrant was conducted for the vehicle and the parties home in Newton. Charges of reckless driving, possession with intent to deliver, failure to affix a drug tax stamp, and interference with official acts were charged.

July 30, 2016 Officers met with a victim of domestic violence which led to the arrest of her abuser. The next night, officers responded to a burglary at the victim's home. Her door had been damaged, and the abuser was inside her home. He was removed from the home. The officer took the time to fix the door for the victim and also show her how to enhance the security of the door to help her feel protected.

September 10, 2016 an officer en-route to another call, sees some type of a disturbance in a parking lot. The officer witnessed a male shoving a female, and grabbing her head shoving her towards the ground. The male had assaulted the woman in front of their common child, to the point that she had wads of hair pulled from her head and an earring pulled from her ear. The officers proactive patrol led to the arrest of the abuser.

Operations Division

NIGHT SHIFT A – LT. TRICIA THEIN

October 22, 2016 Officers were in the vicinity of Roger's Elementary School when they heard a loud crashing sound. Upon investigation, a motor vehicle crash was located less than a block away. Marshalltown Fire Department and Marshalltown Area Paramedic Services both assisted on scene. Despite all efforts of law enforcement and emergency personnel, this crash resulted in a fatality of the driver.

November 24, 2016 Officers responded to a structure fire in an apartment building. The fire was extinguished, and no one was hurt. The Fire Investigator from the fire department did advise that the fire was intentionally set. Officers canvassed the building and the area, and were able to locate a neighbor who had installed cameras outside his residence. The Marshalltown Police Department Fire Investigator was called out. This led to the resolution of four separate cases. One person was arrested and charged with Arson First Degree, Arson Second Degree (2 counts), Criminal Mischief 4th Degree (2 counts), along with the service of two arrest warrants for fail to appear on extortion and harassment 3rd Degree. This case also incorporated the assistance of Center Associates.

December 16, 2016 Officers responded to a local business on the report of an armed robbery. Officers were able to immediately set up a perimeter and begin a track utilizing the K9. The K9 was able to track to a location where vehicle tracks left the area. Officers were able to secure the area in the store and were able to utilize the Marshalltown Police Department's Crime Scene Tech. She was able to locate evidence on scene. This case is still ongoing with charges probable.

These cases are merely a small sample of the types of calls that have left an impression on the officers on Night A. The common theme with

these calls is that it takes not just one officer but multiple officers to respond to these calls and sometimes deputies and other organizations to truly and fully assist victims in our community.

Despite the often times overwhelming feel of weight associated with calls involving armed robberies and domestics, officers participated in a lot of activities that "feed the soul." Events include Shop with a Cop, Special Olympics Plan Pull, Cop on Top for Special Olympics, Community Event with the Fire Department that raised over \$5,000 to be donated to Iowa River Hospice House, House of Compassion and Toys for Tots, Arresting Hunger event with Iowa State Patrol for Thanksgiving meals to families, career talks at area schools, MPD Angel Tree and Santa gift delivery, Hawkeye Care Center Open House dunk tank, LUNA Teddy Bears for Tears just to name a few.



Operations Division

NIGHT SHIFT A – LT. TRICIA THEIN

Our team works and shares knowledge with each other to enhance the overall performance of this shift. Policing in 2016 had its own share of difficulties with officers being ambushed and killed all over the country, two right in our back yard. These incidents have brought with them an environment that is not always perceived as police friendly. Whether real, perceived, or malicious, the racial disparity in the country can be felt on a very real level in local law enforcement. I have walked with this team into racially charged environments and watched their skill with verbal de-escalation tactics work its magic. I have stood by them during the fatality accidents and watched professionalism and compassion merge together. The community has shown its overall support of the Marshalltown Police Department through their donation of food, cards, Bibles, and posters, to name a few. The community has ensured that members of the MPD and their families know that they are supported. In return, Nights A has committed to a partnership with this community to serve its citizens with respect, dignity, honor and integrity, while affording all the public safety they deserve, with a fierce determination as the MPD mission statement dictates.



Operations Division

NIGHT SHIFT B – LT. KIEL STEVENSON

Night Shift B is comprised of 7 members of the Marshalltown Police Department. The team members consist of 1 Lieutenant, 1 Sergeant and 5 Officers. There is a variety of experience, expertise and interests represented throughout the shift.

Many officers on Nights B belong to specialized units and have specialized training in various law enforcement disciplines. The team includes a K9 handler, 3 SWAT members, Field Training Officer, 2 Firearms Instructors, Driving Instructor, 2 Field Sobriety Test Instructors and a Drug Recognition Expert. Members of Nights B are proud of their work and dedicated to their community. Officers on the Night Shift B represented the department in many community events during 2016. These events ranged from community education events to community charity events.



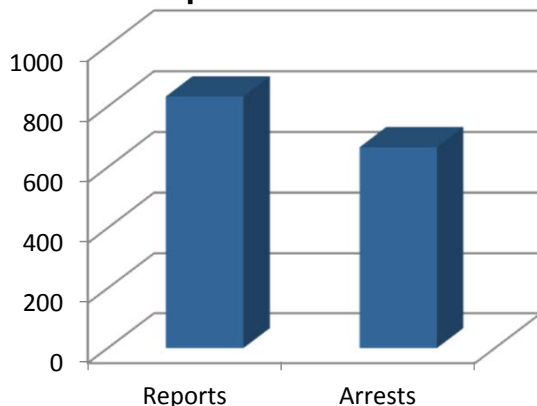
Officer Heitman with the staff from Iowa River Hospice and Grandview Nursing Home. Officer Heitman organized a food drive for the Emergency Food Box donating 1,594 food items and \$208 in milk vouchers.



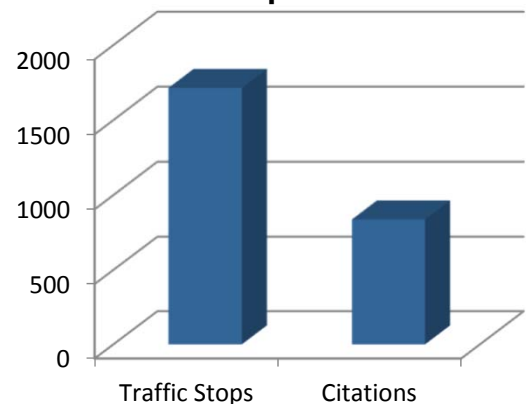
Lt Bellile & Officer Danielson represent MPD at Fisher Elementary where students recognized the officers for their community service.

Nights B Officers handled 6,720 calls for service during 2016. These calls for service included 911 Calls, Traffic Stops, Arrest Incidents, OWI, Drug Arrests, Domestic Violence, Officer Initiated Activity, Warrant Checks/Arrests and Business Checks. The shift remained vigilant in traffic enforcement with an emphasis on Impaired Driving detection.

Reports vs. Arrests



Traffic Stops vs. Citations



Operations Division

NIGHT SHIFT B – LT. KIEL STEVENSON

Drug Recognition Expert – DRE



There were 8 enforcement evaluations completed in 2016 consisting of 1 CNS Depressant call, 4 CNS Stimulant calls and 3 Cannabis calls. Of the six that submitted urine there was validation on all of them

including poly drug use or using more than one drug at a time.

Officer Cole was a Core Instructor for the 2016 Iowa DRE class. He instructed for 2.5 weeks in Des Moines in a class of 12 officers from around the state. He witnessed 4 evaluations by these students in the final stages of the certification in Des Moines at Post 1. They identified 2 subjects on the streets to be brought back in for testing. Instructing this class included checking and approving quizzes, tests and reports written by each officer. Part of the training required traveling to Maricopa County Arizona to finalize and get familiar with all drug categories in the DRE process. During this phase he witnessed 6 evaluations by these officers.



Officer Bowermaster helping children shop for new Christmas gifts. The family's Christmas gifts had been stolen from their home.



Officer Cole speaking to children from the Bobcat Academy about safety.

Night B officers take pride in the work they perform day in and day out. We had a successful 2016 and look forward to serving the community in 2017.

Thank you Marshalltown for all your support!

